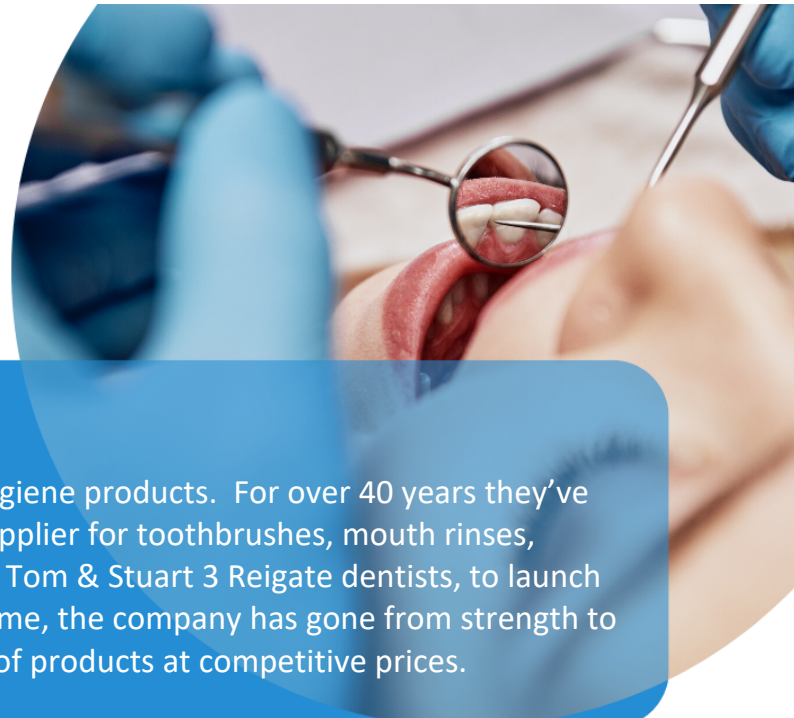




Sweethaven
MANAGED IT SERVICES



OUR CLIENT

CTS Dental Supplies are UK experts in Oral Hygiene products. For over 40 years they've been the leading professional dental trade supplier for toothbrushes, mouth rinses, flosses and more. Originally formed by Chris, Tom & Stuart 3 Reigate dentists, to launch a specialist fluoride product in the UK, over time, the company has gone from strength to strength by offering dental practices a range of products at competitive prices.

OUR CLIENTS CHALLENGE/PROJECT/REQUIREMENT

Upon starting, the first step was for Sweethaven to complete a full analysis of CTS Dental's networks. Their multiple operating systems meant a focus on integration was to be crucial in ensuring the systems could successfully work together. With numerous servers and varying states of hardware warranties, a number of new solutions were required to optimise overall efficiency and usability.

When CTS Dental lost their IT Manager, they needed someone to step in to support their networks as soon as possible. It was at this stage that they chose to outsource their IT department to Sweethaven, as a cost-effective and efficient business solution.

OUR SOLUTION(S)

The Sweethaven team, following a thorough assessment and consolidation period delivered the following solutions:

- Server optimisation through enhanced functionality and reliability
- Microsoft email solution to improve integration and further increase efficiencies
- IT user account restructure and data security enhancement
- Steady creation of a knowledgeable team to ensure successful IT business management for top-range business continuity





OUR CLIENTS' RESULTS

Sweethaven is now proactively monitoring CTS Dental's systems to ensure continual smooth-running of day to day business operations and also to actively analyse problems and threats as they occur to prevent future repetition.

As a Managed Service Provider, Sweethaven supports CTS Dental with anything from the configuration of new users to far level access, to enable the business to function at maximum efficiency at all times.



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